

# OVERALL AFTER-SALE SERVICE

全方位的售后服务



在过往的10年中，我们不断的吸取客户反馈回来的体验报告，在用户使用、维护和产品生产过程中，我们不断的更新、研发。我们不遗余力生产符合您需要的终极产品的同时，更注重贯彻执行“用户满意度”标准。您满意的同时，我们才满意。工程交付仅仅是我们服务的开始，而全方面对客户操作人员进行产品培训和解决生产过程中遇到的一切技术问题，将是我们服务的核心。

我们提供24小时热线服务，您只需拨打我们的热线，我们会通过先进的数据处理系统，记录下用户的报告，及时制定出切实可行的解决方案。在最短时间派专业技术人员对我们所提供的设备和生产线进行技术支持或元件更新。

For the past decade, we have received many satisfied feedback reports from our customers. During the period of use, maintenance and production, our new products have been designed and updated. Our professional after-sale teams are made of a band of experienced and professional staffs; 24/7 Hotline Services provides advanced system to record customers' request to ensure our technical support arrives to our valued customers at the first time.

## Trainings

We offer a broad range of courses to suit individual needs, carried out by fully qualified, professional training instructors. Our courses range from a basic day to day use and data entry, to a in-depth maintenance courses. All courses can be run on customer sites, or held at either two Jiadi Offices. Courses are either tailored to suit your individual requirements or standard courses, open to all customers.

## Our commitment to you

Jiadi is committed to providing you with all the products and supports you need to optimize your up-time and increase your OEE, whilst offering quality and excellent service are second to none.

Through our system, we are able to carry out recommendation report of cost and benefit analysis about your existing product lines, final products and etc. It ensures to maximize your benefit and minimize your total cost of ownership.

Please contact us if you would like us to assess your business needs and see how we can be of further assistance.

售后服务专线：

**+86-21-69592136**

The After-sale Hotline

以优质的质量取信于客户  
以全面的技术满足于客户  
以诚挚的态度服务于客户

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